

PATENT

Docket No. 886-455

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Huey et al. Group Art Unit: 2614  
Serial No. : 10/813,974 Examiner: Nguyen  
Filed : March 31, 2004  
For : TECHNIQUE FOR ROUTING A CALL TO A CALL CENTER BASED ON THE  
GEOGRAPHIC ORIGIN OF THE CALL

AMENDMENT FEE TRANSMITTAL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment for the above-identified application.

No additional fee is required.

The additional fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining After Amendment	Highest No. Covered by Previous Payments	Present Extra	Rate	Additional Fee
Total Claims	42	-	42	=0	x \$50.00 \$ _____
Independent Claims	3	-	3	=0	x \$200.00 \$ _____
Multiple Dependent Claim(s)	(If claims added by amendment include Multiple Dependent Claim(s) and there was no Multiple Dependent Claim(s) in application before amendment add \$260.00 to additional fee.)				\$ _____
				Total:	\$ _____

Verified Statement of "Small Entity" Status Under 37 CFR § 1.27  
filed \_\_\_\_\_. Reduced Fees Under 37 CFR § 1.9(f)  
(50% of total) paid herewith. \$ \_\_\_\_\_

Includes all independent and single dependent claims and all claims referred to in multiple  
dependent claims. See 37 C.F.R. § 1.75(c).

Charge fee to Deposit Account No. 19-2825 . Order No. \_\_\_\_\_

The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, or credit any overpayment to Deposit Account No.19-2825. Order No. 886-455.

\_\_\_\_\_ Page(s) of substitute Sequence Listing

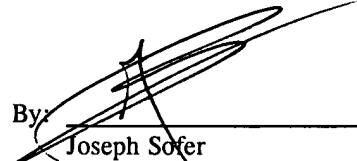
\_\_\_\_\_ Computer disk(s) containing substitute Sequence Listing

Statement under 37 C.F.R. § 1.825(b) that the computer and paper copies of the substitute Sequence Listing are the same.

A check in the amount of \$.00 to cover the filing fee is attached.

Respectfully submitted,

SOFER & HAROUN L.L.P.

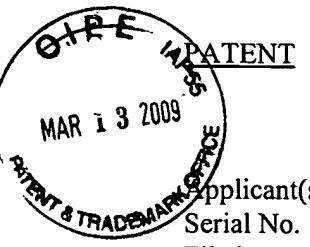
By:   
Joseph Sofer

Registration No. 34,438

Dated: March 9, 2009

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CERTIFICATE OF MAILING (37 C.F.R. 1.8a)

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

I hereby certify that the attached Amendment, Amendment Transmittal, and Return Postcard, along with any paper(s) referred to as being attached or enclosed and this Certificate of Mailing are being deposited with the United States Postal Service on the date shown below with sufficient postage as first-class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, V.A. 22313-1450.

Respectfully submitted,

SOFER & HAROUN, L.L.P.

By: 

Valentina Papraniku

Date: March 9, 2009

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Attorney Docket No. 886-455

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Nguyen

Huey .

Group Art Unit: 2614

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**AMENDMENT**

**Mail Stop Amendment**

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter the following amendments and remarks in response to the Office Action dated December 8, 2008.

**Amendments to the Claims** are reflected in the listing of Claims which begins on page 2 of this paper.

**Remarks** begin on page 12 of this paper.